



CPAO/IT&Tech/Bank Performance/2016-17/255

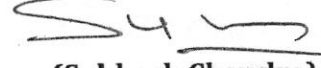
27.02.2017

Office Memorandum

Subject: - Timely commencement of family pension in favour of spouse by banks in the event of death of the pensioners.

Attention is invited to this Office OM No. CPAO/Tech/Banks Performance/2015-16/45 dated-02.06.2016[Sl. No. (i) a & (i) b] followed by minutes of the meeting dated-22.08.2016[Para II-(b)] on the above subject whereby Heads of all the CPPCs and Government Business Divisions of the Banks were advised to **Commence the family pension to the spouse immediately on receipt of death certificate of the pensioner, proof of spouse age/date of birth and undertaking of recovery of excess payment latest within a month.** However, analysis of reports prepared in CPAO regarding time taken in conversion of pension to family pension in favour of spouse of deceased pensioners shows inordinate delay in many cases. The details of these cases are available in CPPC logins on <http://eppo.nic.in>.

In view of the above, Heads of CPPCs and Government Business Divisions of the banks are advised to review the attached delay report and ensure compliance of the above instructions and submit the status report to CPAO along with reasons for delay by 8th March, 2017 positively by e-mail at vijay.17@gov.in


(Subhash Chandra)
Controller of Accounts
Phone No. 26174809

Encl: As above

To,

1. Heads of CPPCs of all Banks
2. Heads of Government Business Divisions of all Banks

Copy (along with enclosures) for information to:

1. Sr.PPS to CGA, O/o the CGA, Mahalekha Niyantrak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
2. PPS to Addl. CGA (AL), Mahalekha Niyantrak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
3. Addl. Secretary (Pension), Deptt. of P&PW, 3rd Floor, Lok Nayak Bhawan, Khan Market, New Delhi-110003
4. Ms. Sujasha Chaudhary, Director (Pension), Deptt. of P&PW, 3rd Floor, Lok Nayak Bhawan, Khan Market, New Delhi-110003
5. PS to CC (P), CPAO, New Delhi
6. Sr. AO (Coordination), CPAO, New Delhi
7. Sr. AO(IAW), CPAO, New Delhi

Central Pension Accounting Office
Ministry of Finance
Government of India

Delay Analysis of Conversion of Pension To Family Pension
(From 1st April.2016 To 31st December,2016)

BANK	CPPC	0-1 Month	1-2 Months	2-3 Months	3-6 Months	6+ Months	Total
ALLAHABAD BANK	HAZRATGANJ	134	9	13	3	9	168
ANDHRA BANK	HYDERABAD	37	11	4	3	1	56
AXIS BANK	NAVI MUMBAI	8	2	0	0	1	11
BANK OF BARODA	NEW DELHI	76	32	23	16	3	150
BANK OF INDIA	NAGPUR	126	8	68	18	1	221
BANK OF MAHARASHTRA	PUNE	319	30	6	54	34	443
CANARA BANK	BANGALURU	144	51	29	135	265	624
CENTRAL BANK OF INDIA	MUMBAI	210	30	13	15	3	271
CORPORATION BANK	Mangalore	19	5	6	5	5	40
DENA BANK	MUMBAI	394	20	1	7	365	787
HDFC BANK	NOIDA	0	1	0	0	0	1
INDIAN BANK	CHENNAI	85	8	5	7	6	111
INDIAN OVERSEAS BANK	CHENNAI	69	10	3	2	0	84
ORIENTAL BANK OF COMMERCE	GURGAON	42	3	2	3	1	51
PUNJAB & SINDH BANK	NEW DELHI	23	4	2	3	3	35
PUNJAB NATIONAL BANK	NEW DELHI	781	142	86	126	120	1255
STATE BANK OF BIKANER & JAIPUR	JAIPUR	31	51	28	33	9	152
STATE BANK OF HYDERABAD	HYDERABAD	9	5	6	15	71	106
STATE BANK OF INDIA	NAVI MUMBAI	137	66	16	10	15	244
STATE BANK OF INDIA	AHMEDABAD	33	26	12	6	4	81
STATE BANK OF INDIA	BANGALORE	22	18	5	2	1	48
STATE BANK OF INDIA	BHOPAL	56	37	10	5	10	118
STATE BANK OF INDIA	BHUBANESWAR	75	3	3	4	1	86
STATE BANK OF INDIA	PANCHKULA	180	77	22	23	46	348
STATE BANK OF INDIA	CHENNAI	77	26	17	5	7	132
STATE BANK OF INDIA	GUWAHATI	117	41	28	21	6	213
STATE BANK OF INDIA	HYDERABAD	32	43	25	13	4	117
STATE BANK OF INDIA	KOLKATA	314	52	27	39	26	458
STATE BANK OF INDIA	LUCKNOW	161	31	17	26	8	243
STATE BANK OF INDIA	DELHI	674	190	45	58	215	1182
STATE BANK OF INDIA	PATNA	51	28	22	24	13	138
STATE BANK OF INDIA	THIRUVANTHAPURAM	47	19	11	11	2	90
STATE BANK OF MYSORE	MANGALORE	13	4	2	3	1	23

UNION BANK OF INDIA	MUMBAI	157	10	3	7	8	185
UNITED BANK OF INDIA	KOLKATA	109	31	12	26	3	181
UNITED COMMERCIAL BANK	NAGPUR	31	26	74	5	2	138
VIJAYA BANK	BENGALURU	11	3	0	1	0	15
Total		5155	1224	687	777	1312	9155
Percentage		56.3	13.4	7.5	8.5	14.3	100

Note: Details of individual cases are available under CPPC Login on <http://eppo.nic.in>